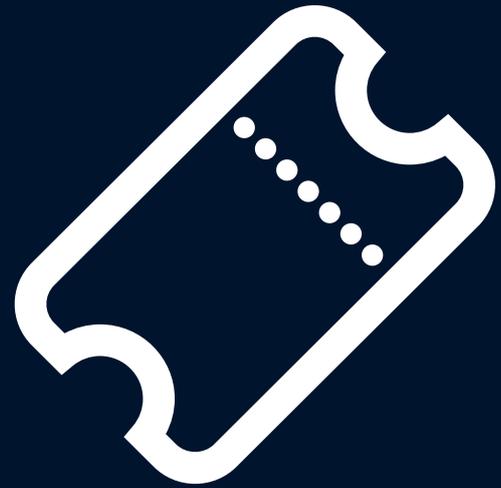


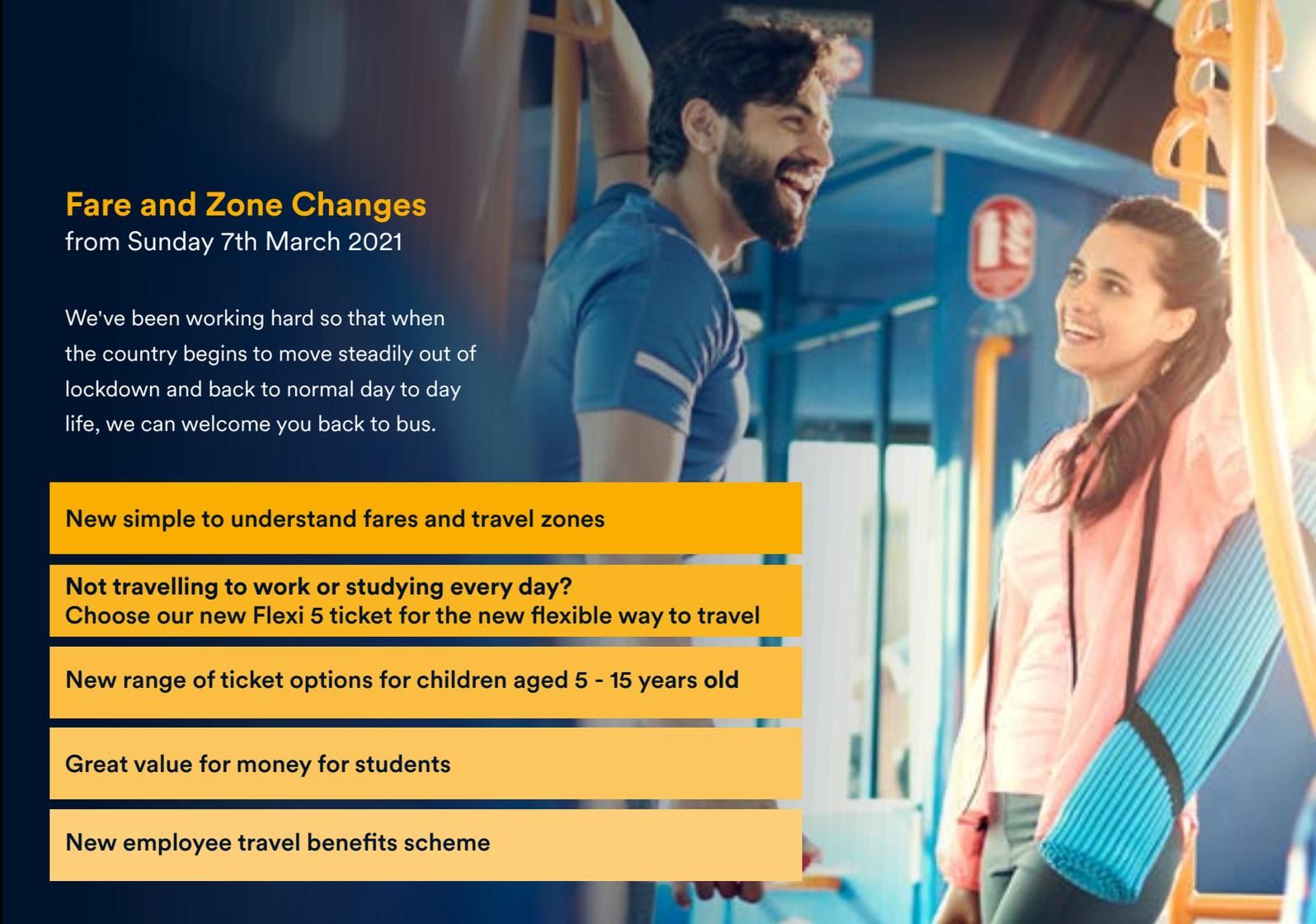
Guide to Fares & Tickets

Ayrshire & Arran

Cumbernauld & Glasgow

Dumfries & Galloway



A smiling man and woman are shown in a gym setting. The man, on the left, has a beard and is wearing a blue t-shirt. The woman, on the right, is wearing a pink jacket and a blue backpack. They are both looking at each other and smiling. The background shows gym equipment, including a blue machine with a red '15' sign and yellow rings.

Fare and Zone Changes

from Sunday 7th March 2021

We've been working hard so that when the country begins to move steadily out of lockdown and back to normal day to day life, we can welcome you back to bus.

New simple to understand fares and travel zones

**Not travelling to work or studying every day?
Choose our new Flexi 5 ticket for the new flexible way to travel**

New range of ticket options for children aged 5 - 15 years old

Great value for money for students

New employee travel benefits scheme

Where you'll find us

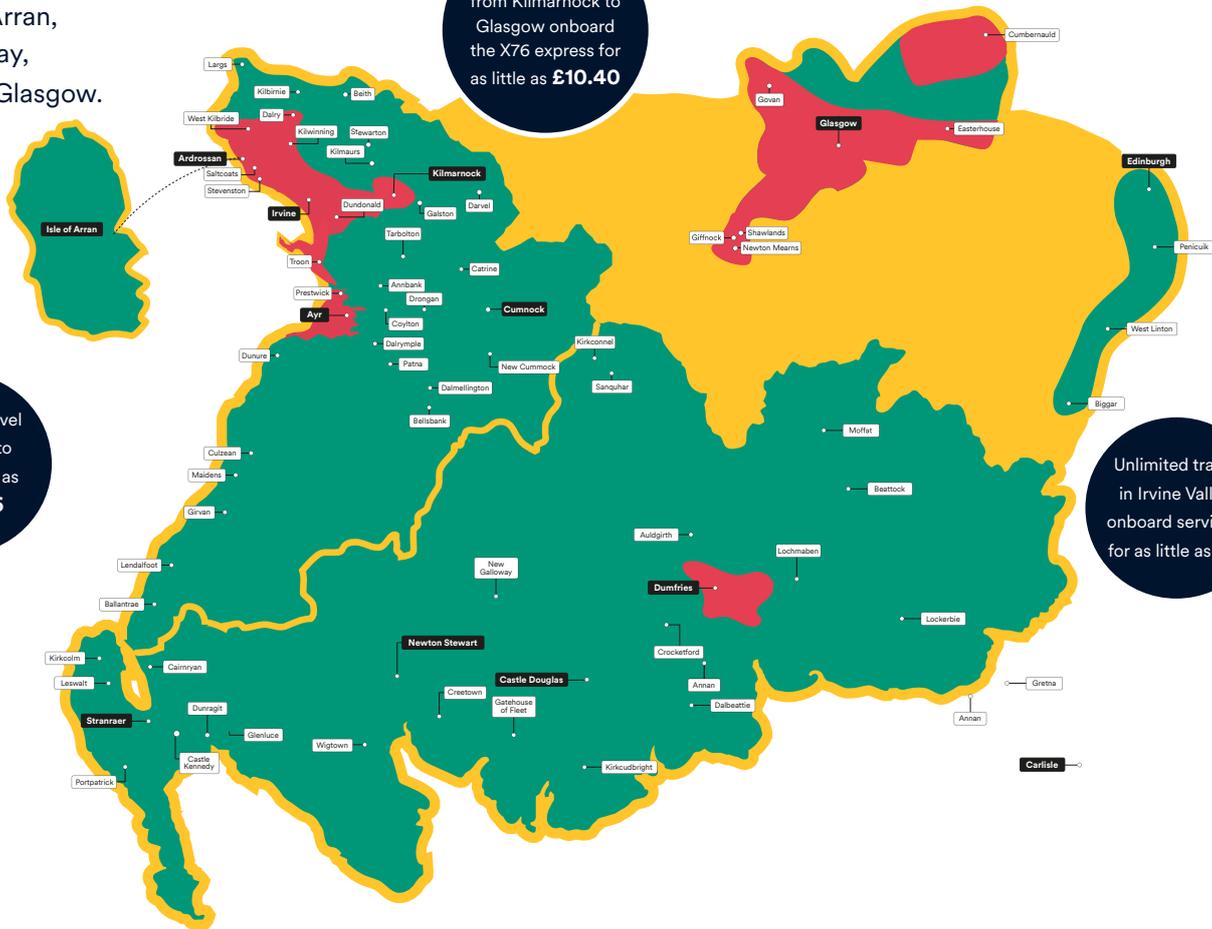
We have services operating across Ayrshire & Arran, Dumfries & Galloway, Cumbernauld and Glasgow.

Unlimited travel from Kilmarnock to Glasgow onboard the X76 express for as little as **£10.40**

Unlimited travel from Dalry to Glasgow for as little as **£6**

Unlimited travel in Irvine Valley onboard service 1 for as little as **£4**

-  Town Zone
-  Region Zone
-  All Zones



Town Zone

Ayr, Cumbernauld, Glasgow, Dumfries, Mid Ayrshire

DayRider	Flexi 5	7 day MegaRider	4 week MegaRider	13 Week MegaRider
Adult £4	Adult £16	Adult £12.50	Adult £44	Student £99
Student £3	Student £12	Student £9.40	Student £33	
Child £2.40	Child £9.60	Child £7.50		
Group £10				

Region Zone

Arran, Ayrshire, Cumbernauld Plus, Dumfries & Galloway

DayRider	Flexi 5	7 day MegaRider	4 week MegaRider	13 Week MegaRider
Adult £6	Adult £24	Adult £18.50	Adult £65	Student £146.30
Student £4.50	Student £18	Student £13.90	Student £48.80	
Child £3.60	Child £14.40	Child £11.10		
Group £15				

All Zones

West Scotland

DayRider	Flexi 5	7 day MegaRider	4 week MegaRider	13 Week MegaRider
Adult £12	Adult £48	Adult £37.50	Adult £135	Student £303.80
Student £9	Student £36	Student £28.10	Student £101.30	
Child £7.20	Child £28.80	Child £22.50		
Group £30				

Route Tickets

Route	DayRider				Flexi 5			7 day MegaRider			4 week MegaRider		13 week
	Adult	Student	Child	Group	Adult	Student	Child	Adult	Student	Child	Adult	Student	Student
Biggar - Edinburgh (101/102)	£6	£4.50	£3.60	£15	£24	£18	£14.40	£18.50	£13.90	£11.10	£65	£48.80	£146.30
Dalry - Glasgow (X34/X36)	£6	£4.50	£3.60	£15	£24	£18	£14.40	£18.50	£13.90	£11.10	£65	£48.80	£146.30
Irvine Valley (Service 1)	£4	£3	£2.40	£10	£16	£12	£9.60	£14	£10.50	£8.40	£55	£41.30	£146.30
Kilmarnock - Glasgow (X76)	£10.40	£7.80	£6.20	£26	£41.60	£31.20	£24.80	£37.50	£28.10	£22.50	£135	£101.30	£303.80



What type of traveller are you?

Adult	Standard ticket
Child	Children aged between 5 and 15 can travel for up to 40% less than adults
Student	Great discounts are available for students travelling with a valid student ID, remember you'll need this each time you buy a ticket or travel with us
Group	NEW group tickets are now available for up to five people (adults or children) travelling together after 9am Mon-Fri and anytime during the weekends or bank holidays
Concession	The concessionary travel scheme allows free travel throughout Scotland if you're over 60 or have a disability, speak to your local council or visit entitlementcard.org.uk

Under 5s Go Free

Up to four children under the age of five can travel for free when accompanied by a responsible adult

ID Not only does a Young Scot card provide you with great discounts, it's also a really useful proof of age card when travelling on public transport.

Speak to your local council, school or visit [youngscot.org](https://www.youngscot.org) for more information.



No matter your travel needs, we've the right ticket for you!

Type of Ticket	How to buy
Single Ideal for occasional travel, valid for one journey	
Return Gives you two bus trips - one to go and one to come back on the same day, a return ticket is cheaper than buying two single tickets	
DayRider Valid for one day unlimited travel within your travel zone	 
NEW Flexi 5 The new flexible way to travel, exclusively available from the Stagecoach app	
MegaRider Choose from one, four or thirteen weeks unlimited travel within your travel zone	*   
MegaRider Xtra Simply set up a recurring payment each month & we'll automatically top up your smartcard with your new ticket	

Key

 Bus  App  Web

*Only seven day megariders will be available to buy on board from the driver.

Ways to pay

If you're using the bus for the first time or haven't travelled with us for a while, we're encouraging customers to go contactless whenever possible.

Tickets can be paid for on bus up to the value of £30 and there is no minimum spend.

All of our buses accept contactless and mobile tickets.

All of our buses accept cash and provide change so don't worry if you aren't set up with contactless!



Mobile tickets
via our app



Contactless
via card or device



Cash
on bus



Smartcard
topped up on
our website

Important information

Carrying your ticket onboard

Once you've boarded one of our services, your friendly driver will provide you with a valid ticket. Please keep this while travelling, remember if you are not able to show your ticket or travel pass it may result in you having to pay the full fare or face prosecution.

Lost or stolen tickets

Remember to register your Stagecoach Smartcard online as soon as you get it, this means you can easily block your card and ensure you don't lose any day's travel. Contact our Smartcard Customer Service team, seven days per week **0345 810 1000**, email smart.contact@stagecoachbus.com or westscotland.enquiries@stagecoachbus.com

Service disruptions and cancellations

We're unable to issue a refund for service disruptions and cancellations due to factors out with our control, such as road works, diversions, traffic congestion, major events, weather conditions and other unforeseen operating circumstances.

Refunds

If your ticket has not been activated, it can be cancelled before expiry. These tickets will be refunded in full and no charges will apply. Full details of our refund and cancellation policy can be viewed online stagecoachbus.com/help-and-contact/tickets-and-refunds

Animals

We love furry customers at Stagecoach. Guide dogs and assistance dogs can travel free at all times. Other dogs and small, well-behaved animals can travel for free with the driver's permission. If there are already two dogs on board, the driver may ask you to wait for the next bus. Please do not let your animals sit on the seats and we ask that any accidents are cleaned up.

Brodick Pier
via South Island

SN

We're all about flexibility.

With tickets as flexible as she is.

A lot has changed recently and so have our tickets. We've introduced a new flexi travel option for when you're ready to come back to bus.

Available exclusively from the Stagecoach app, you can now buy a bundle of five-day tickets for the price of four, providing you with more flexibility across the month.



Make our app the **perfect partner** for your journeys

The Flexi 5 is available to buy for adult, student and children (5-15) from the Stagecoach bus app.

Find out more at:
[stagecoachbus.com](https://www.stagecoachbus.com)

Download the Stagecoach Bus app





Whatever your business needs we have the transport solution for you.

At Stagecoach we pride ourselves on providing full managed, safe, sustainable, cost effective travel solutions that you, your employees and your customers can rely on.

To learn more, visit stagecoachsolutions.com

03330 153 455
stagecoachsolutions.com



Contact Us

Stagecoach West Scotland

Customer Experience Team

Email: westscotland.enquiries@stagecoachbus.com

Twitter: [@StagecoachWScot](https://twitter.com/StagecoachWScot)

Stagecoach Smartcard Helpdesk

Email: customer.support@stagecoachsmart.com

Tel: **0345 810 1000**

If you are unhappy with any of our responses
you may contact **Bus Users Scotland:**

Tel: **0300 111 0001**

Email enquiries@bususers.org

Public Transport routes and information

Open 24 hours



Calls cost 12p per minute plus your phone company's access charge

All fares and information provided are correct at the time of publication.

stagecoachbus.com

